

EXHIBIT 2-N

THE WAVE STUDIO, LLC
COMPLAINT

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The Chedi Muscat

★★★★★  605 reviews

North Ghubra 32, Way No. 3215, Muscat, 133, OM

Hotel Information: US and Canada: 866-797-0578 Europe 00-800-11-20-11-40

\$468
\$397
Avg. Nightly Rate from

Rooms & Rates

Summary **Photos** **Location** **Rooms & Rates** **Low Price Guarantee (Details)**



The Chedi Muscat

TripAdvisor Traveler Rating:  Based on 647 traveler reviews

Most Recent Traveler Reviews:

- Mar 13, 2012: "Just bliss."
- Mar 12, 2012: "Stunning? Yes. Expensive? Yes. Worth it? Yes!"
- Mar 11, 2012: "Wonderful grounds"

Read reviews »

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Description

Location.
The Chedi Muscat is located on the beach in Muscat, close to Sultan Qaboos Sports Complex. Regional points of interest also include Qasr Al Alam Royal Palace.

Hotel Features.
This Muscat hotel has a private beach. Dining options at The Chedi Muscat include a restaurant and a coffee shop/café. A poolside bar and a bar/lounge are open for drinks. Room service is available 24 hours a day. The hotel serves a complimentary buffet breakfast. Recreational amenities include 3 outdoor swimming pools. Also located on site are outdoor tennis courts, a health club, a spa tub, and a fitness facility. There is a full-service health spa on site. This 5-star property offers a meeting/conference room, limo/town car service, and business services. Complimentary wireless and wired high-speed Internet access is available in public areas. For a surcharge, the property offers a roundtrip airport shuttle (available on request). Guest parking is complimentary. Additional property amenities include a library, a concierge desk, and multilingual staff.

Guestrooms.
156 air-conditioned guestrooms at The Chedi Muscat feature minibars and CD players. Balconies offer beach, mountain, or desert views. Beds come with premium bedding. Bathrooms feature handheld showerheads and rainfall showerheads. They also offer bidets, designer toiletries, and bathrobes. Wireless Internet access is complimentary. In addition to desks and complimentary newspapers, guestrooms offer direct-dial phones with voice mail. Televisions have satellite channels and DVD players. Also included are complimentary bottled water and safes. Guests may request in-room massages, irons/ironing boards, and extra towels/bedding. Housekeeping is available daily.

Notifications and Fees:

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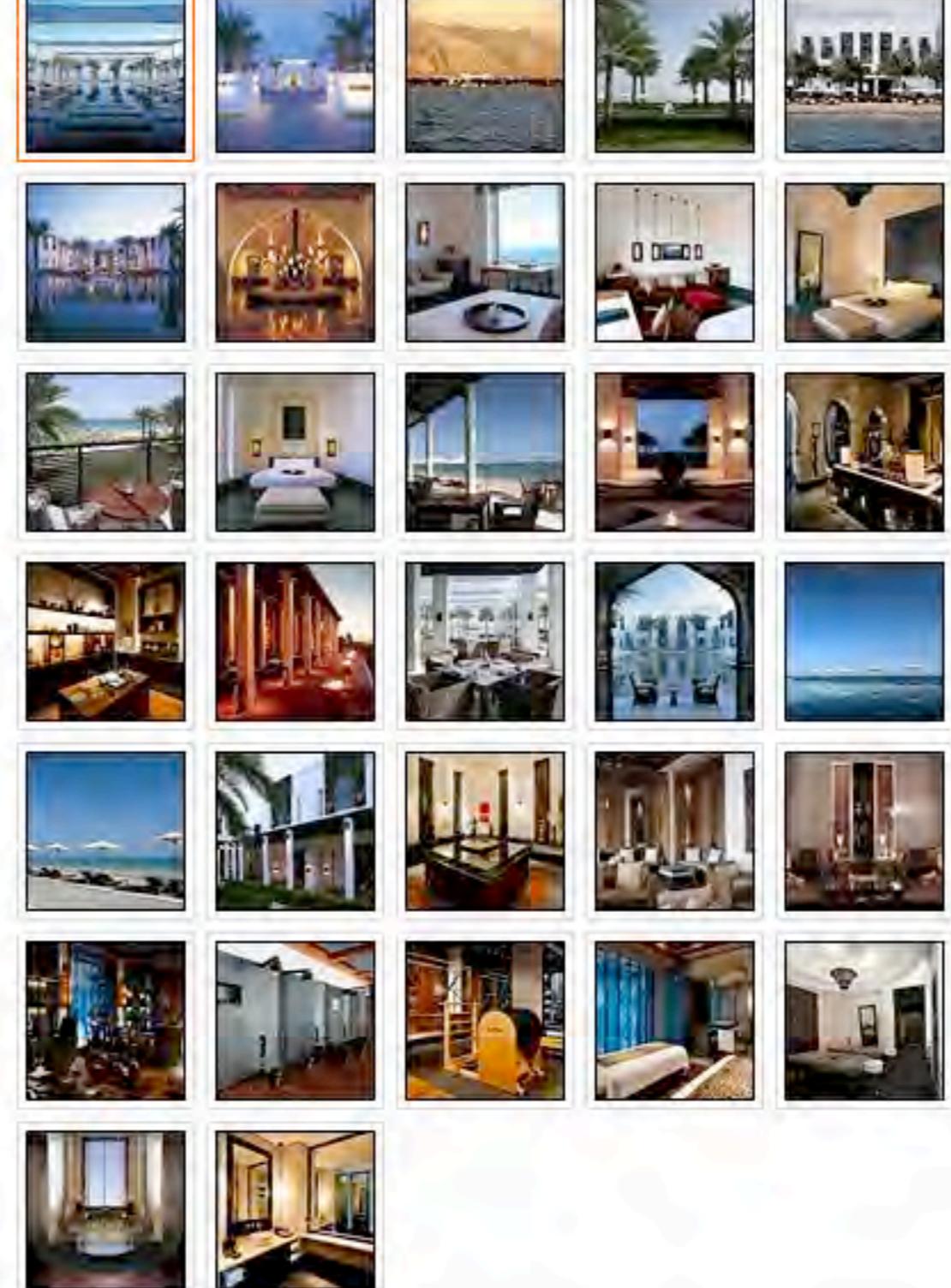
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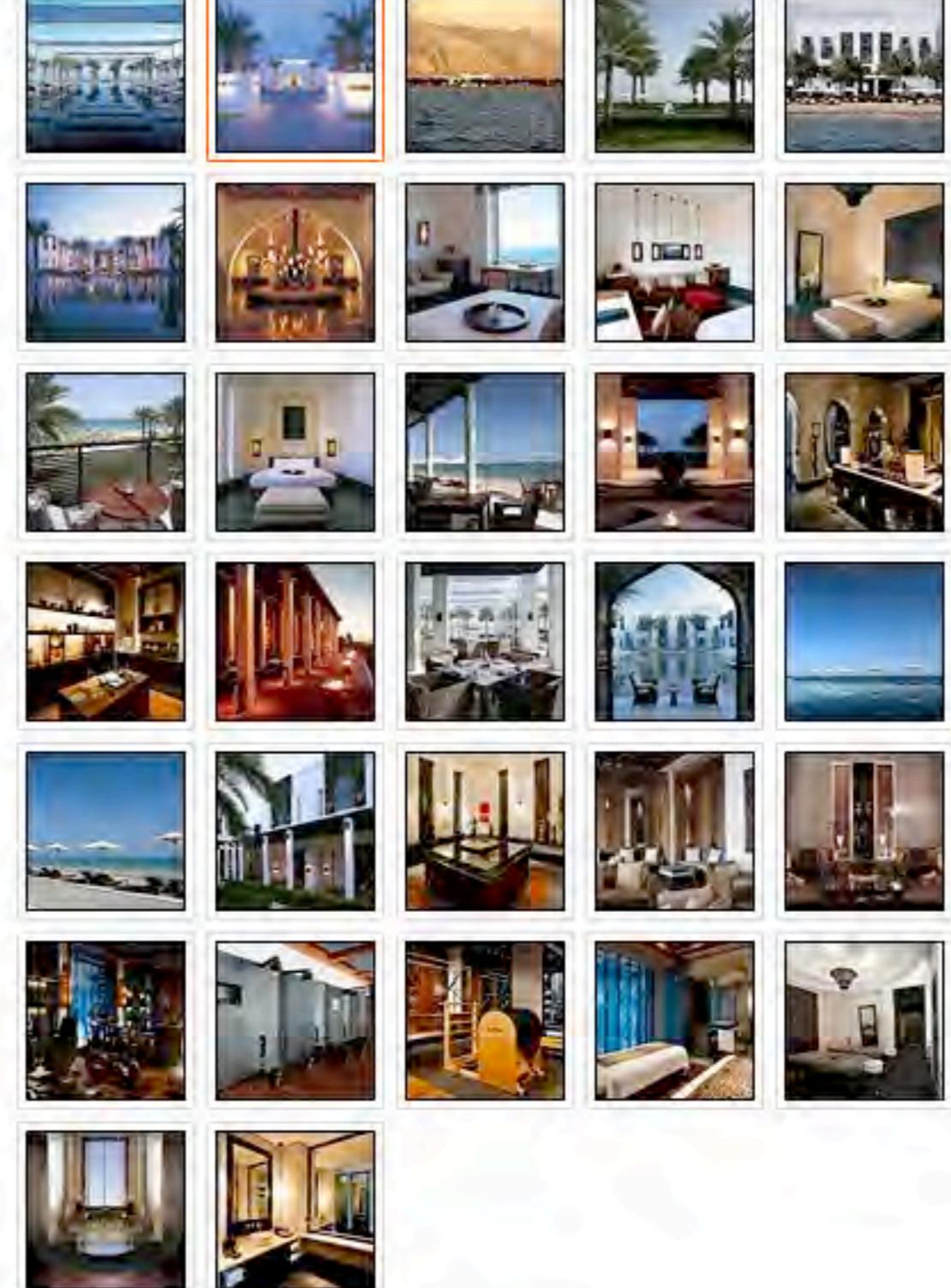
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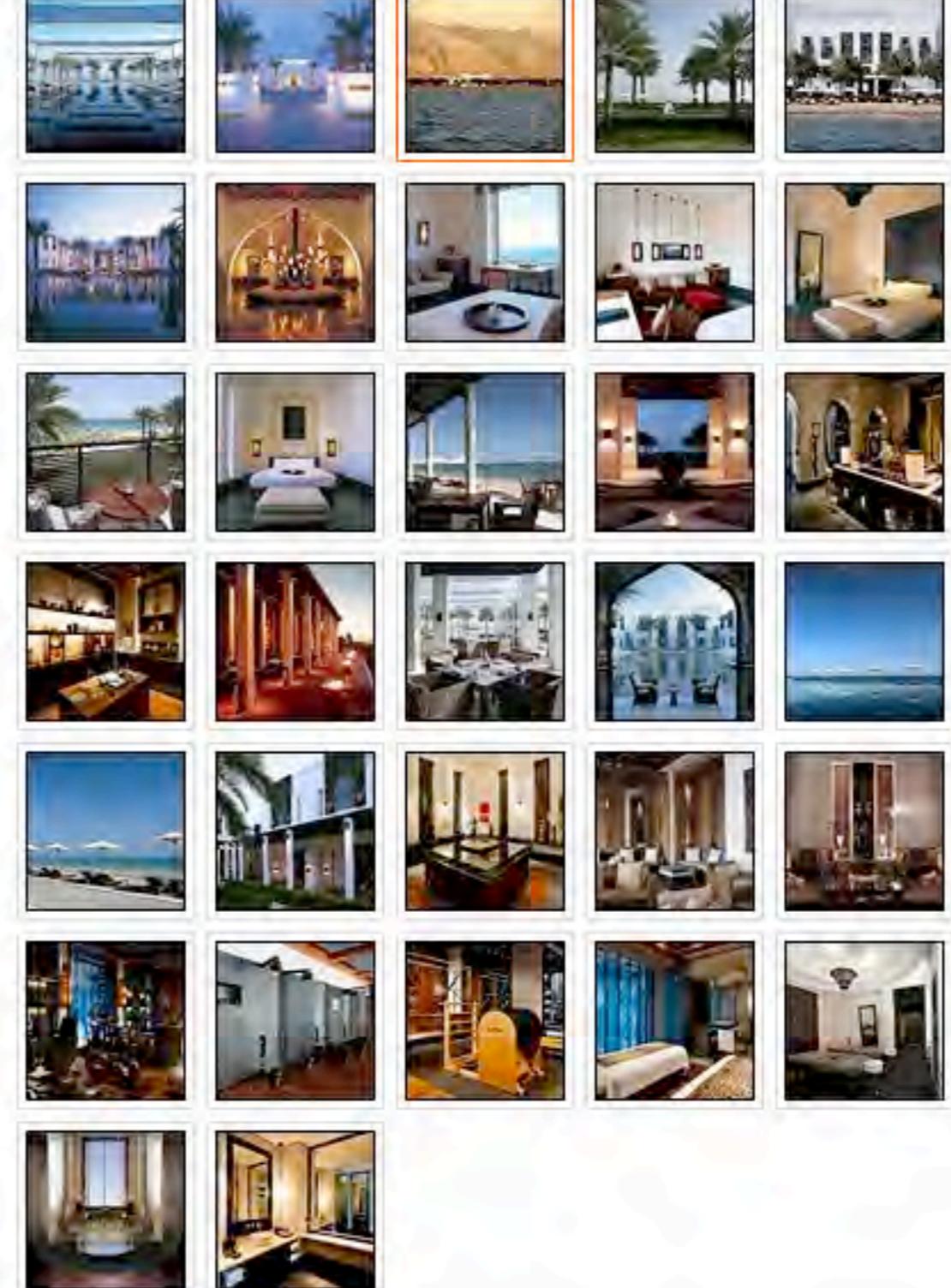
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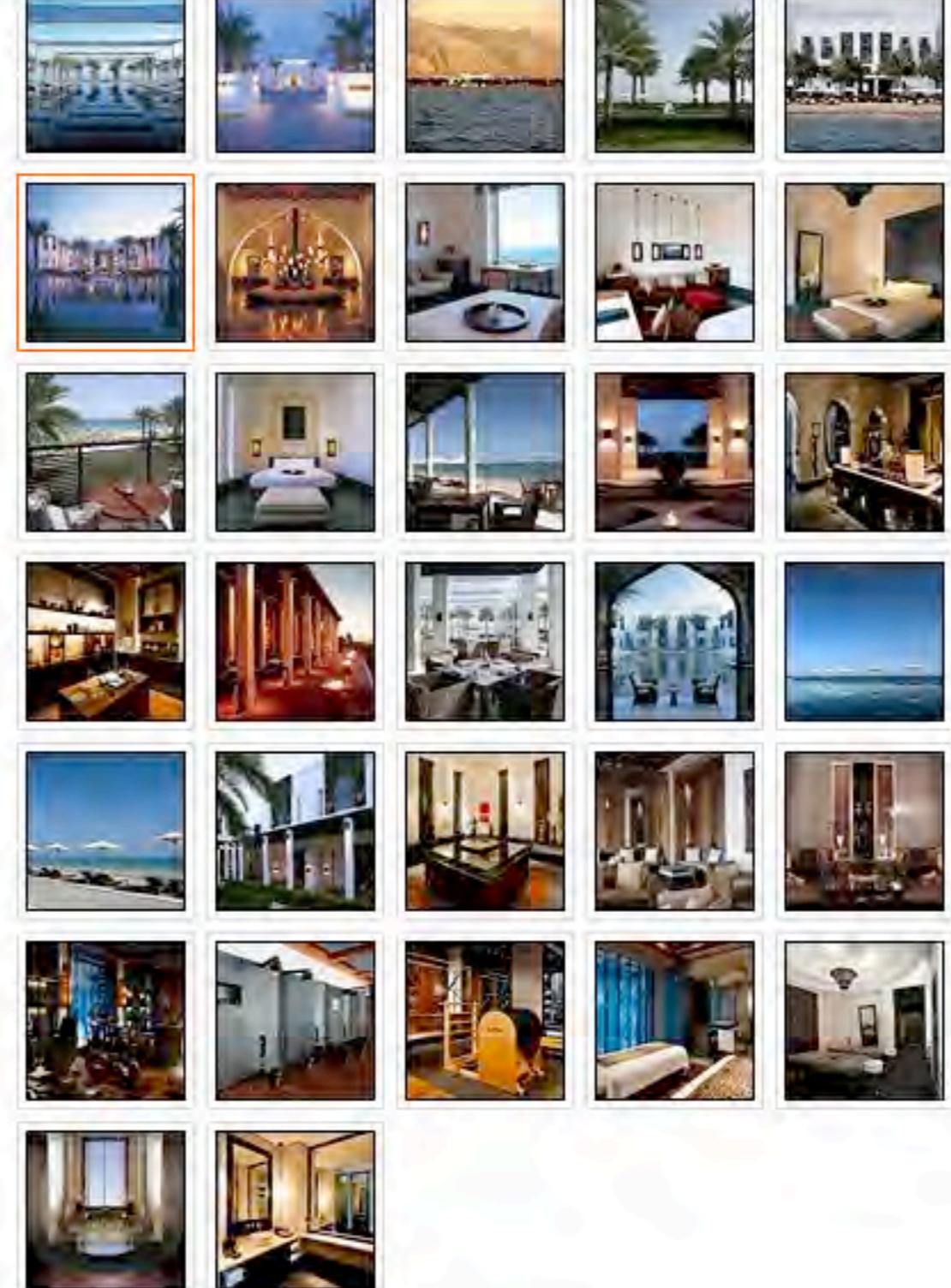
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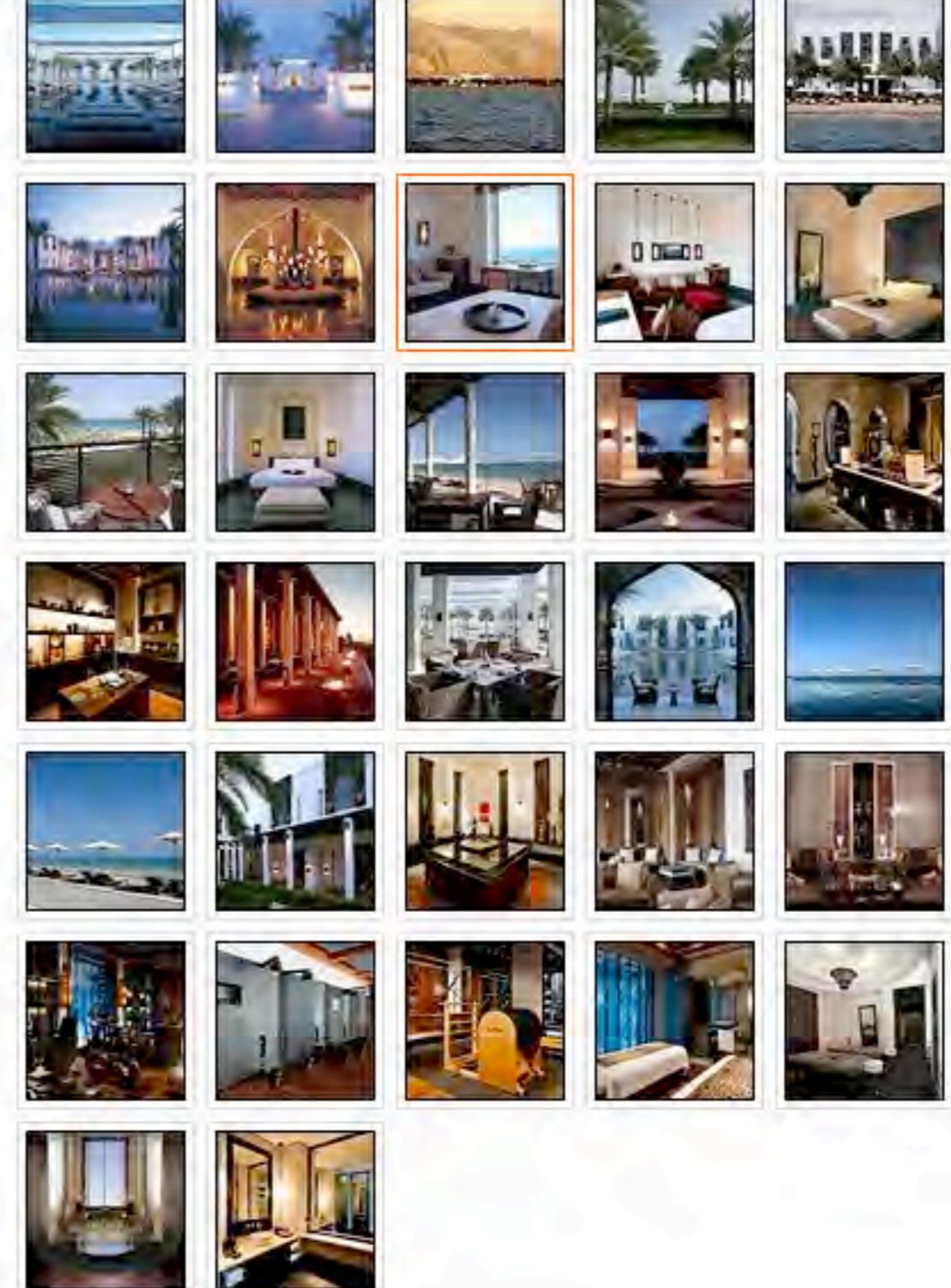
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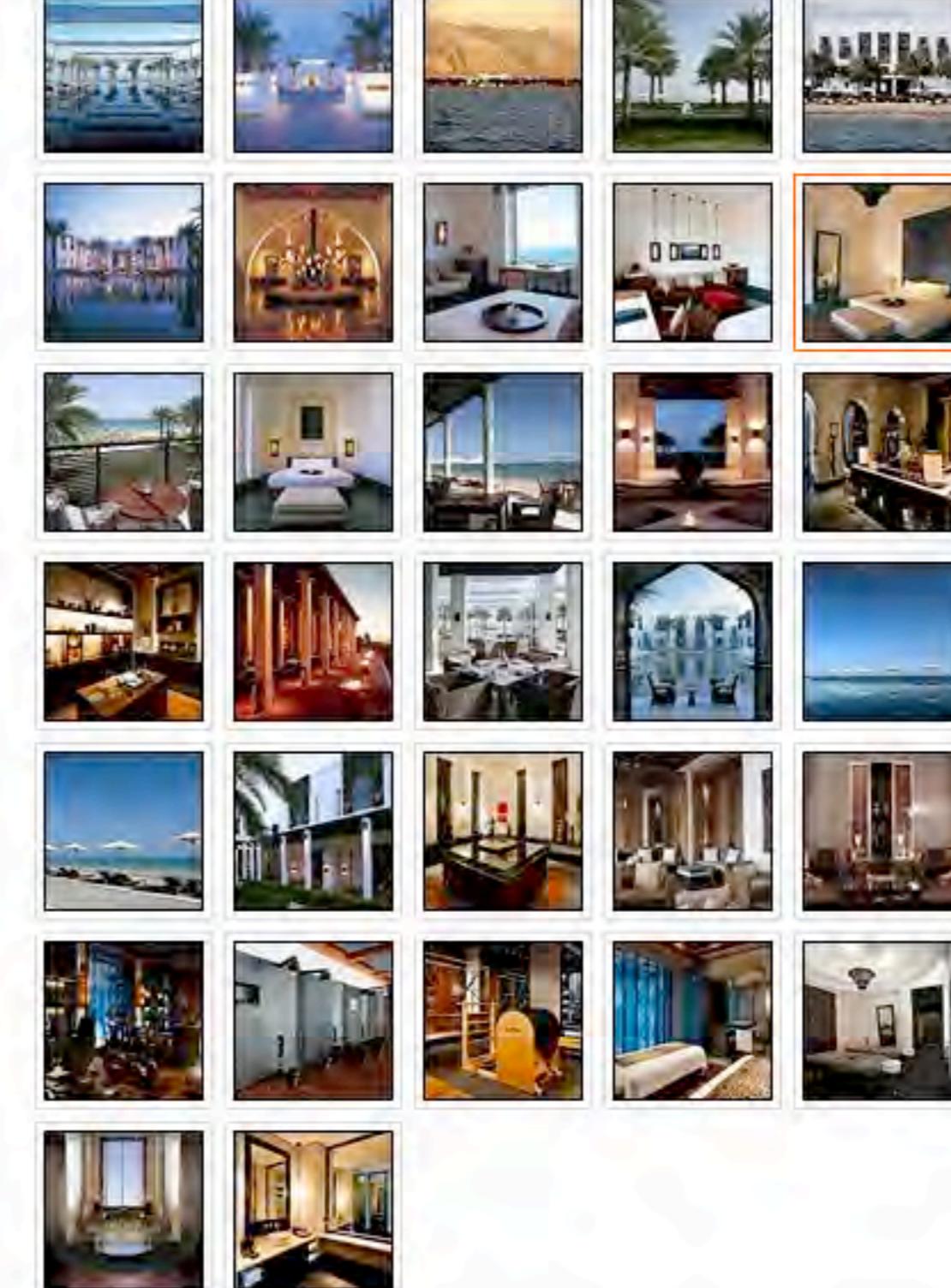
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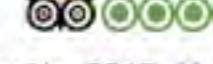
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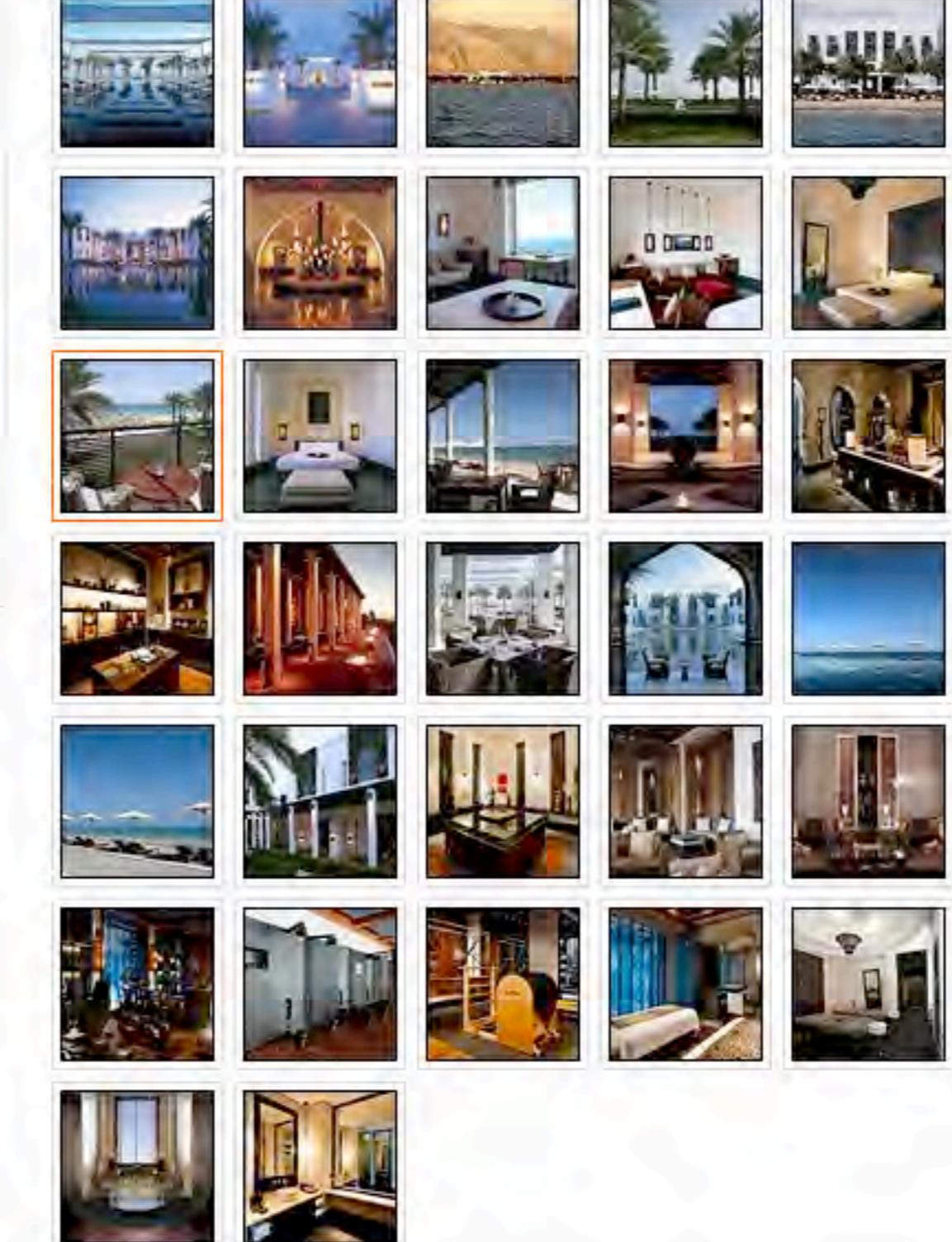
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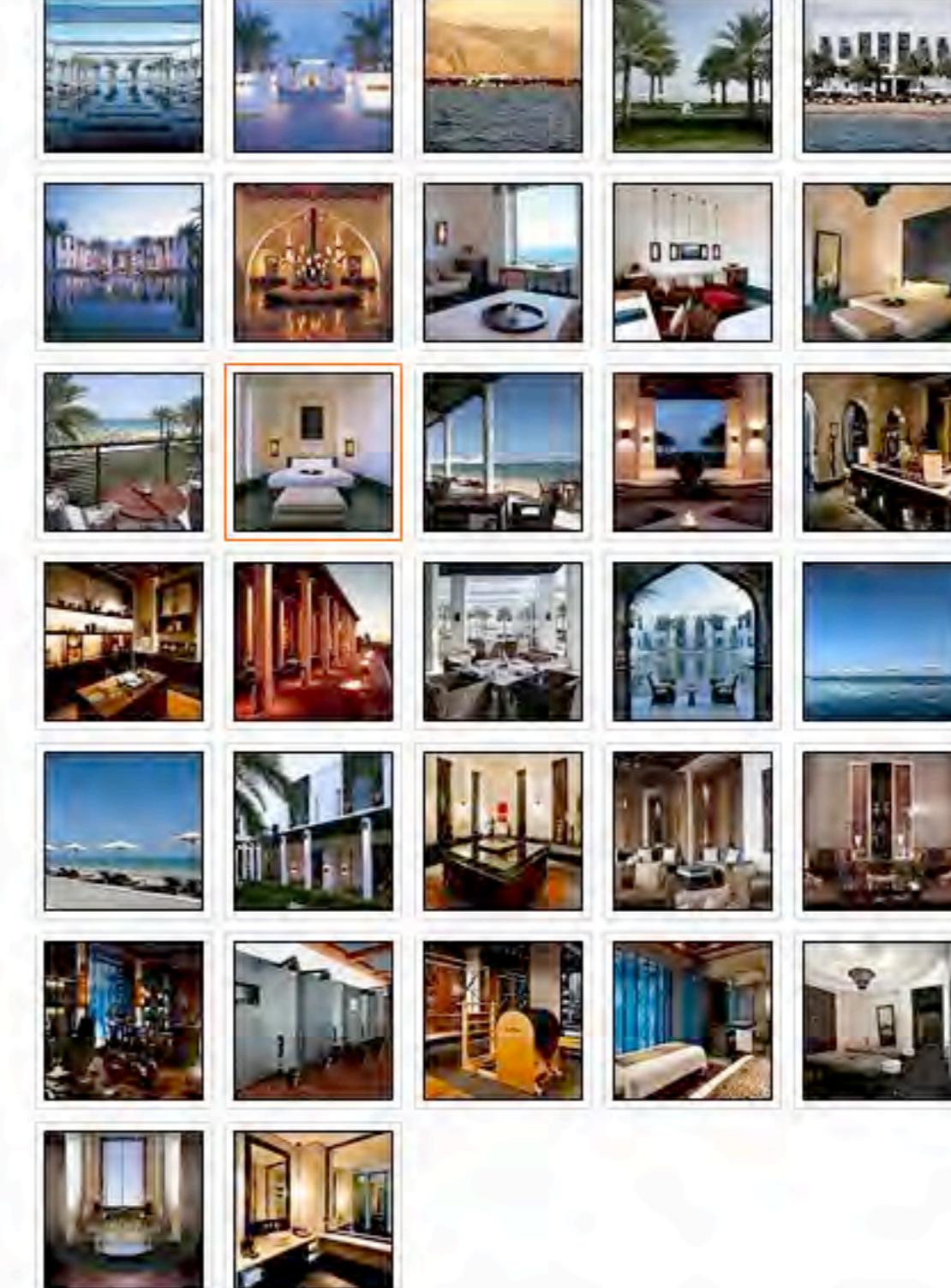
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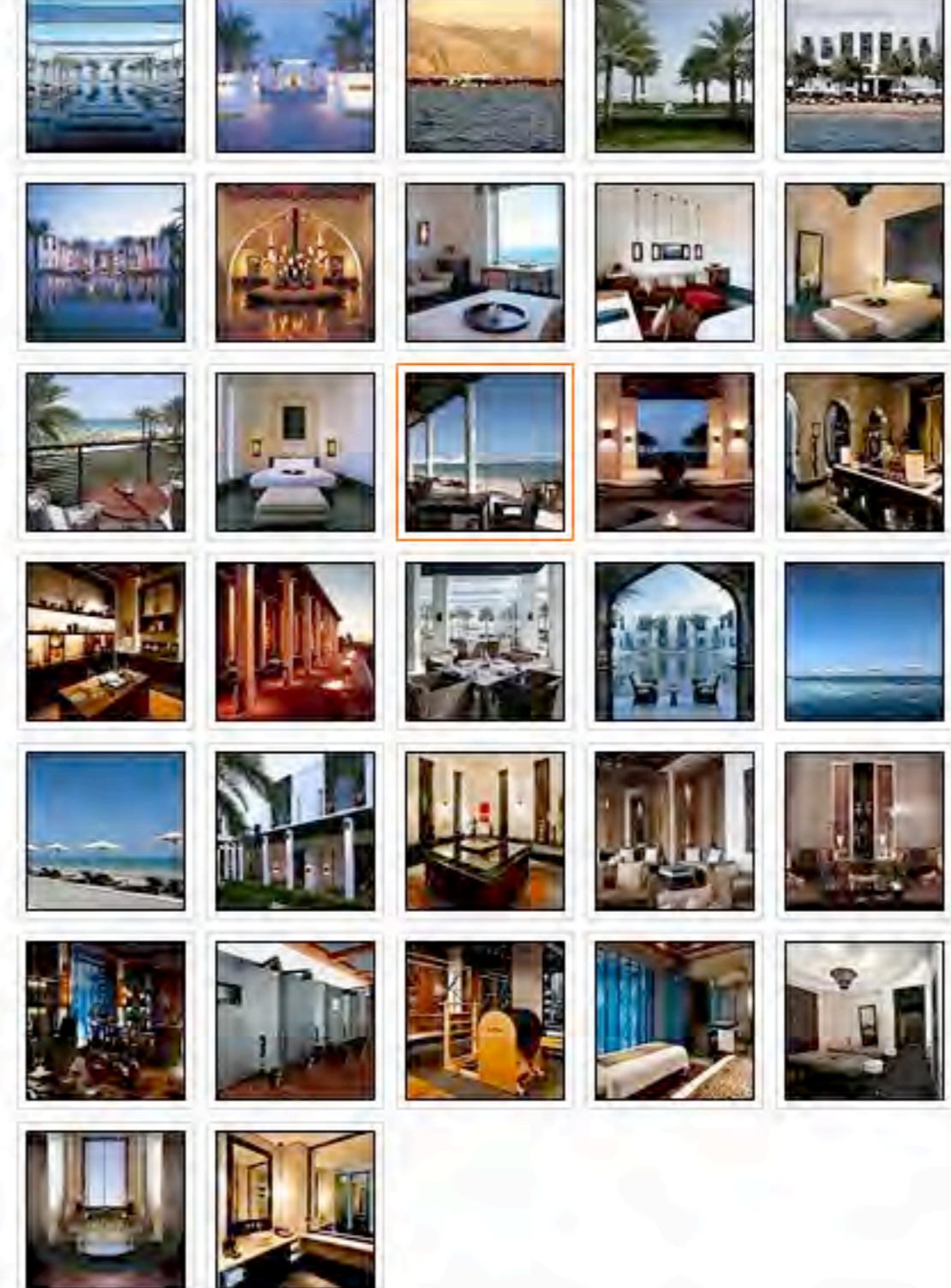
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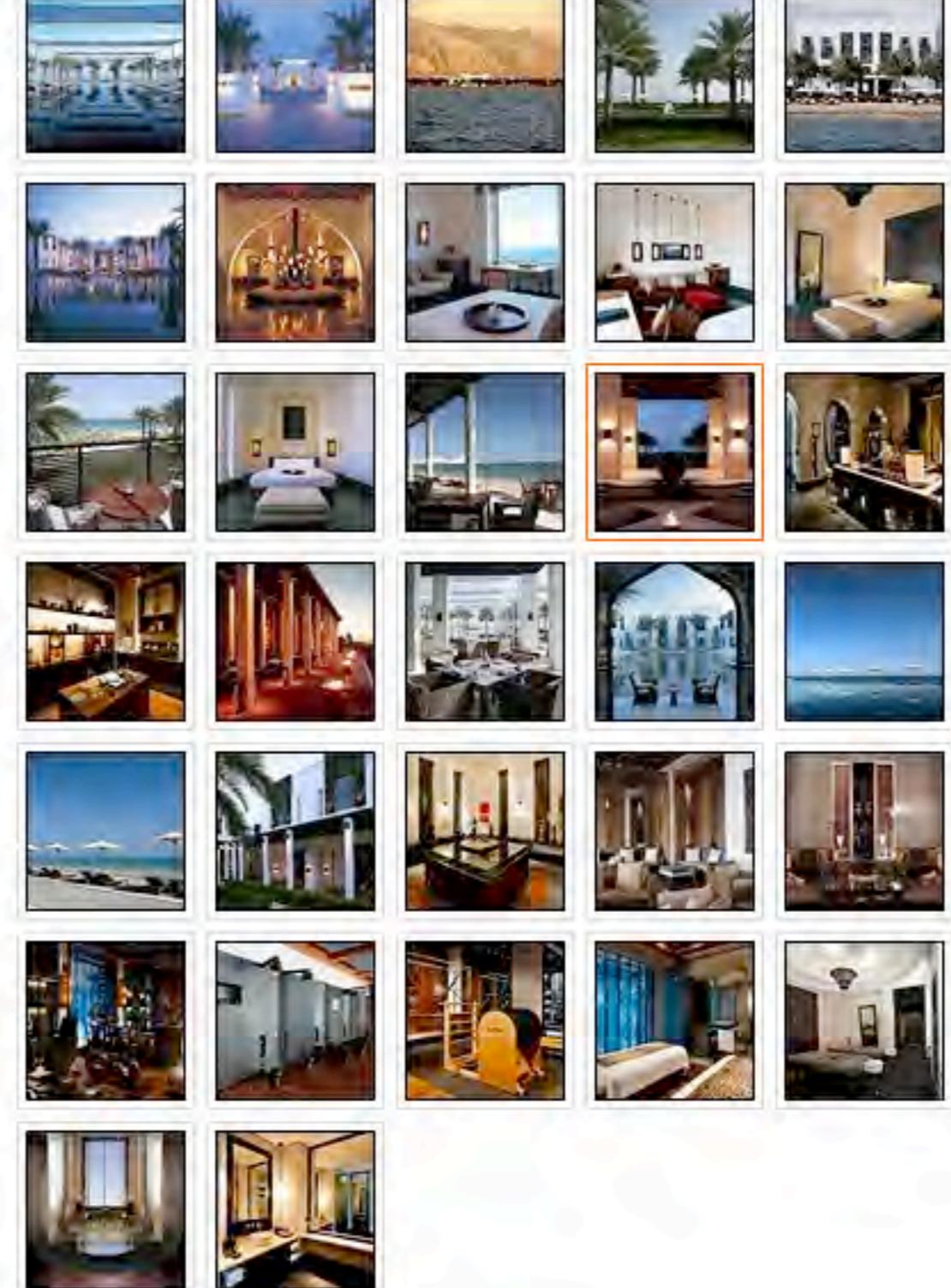
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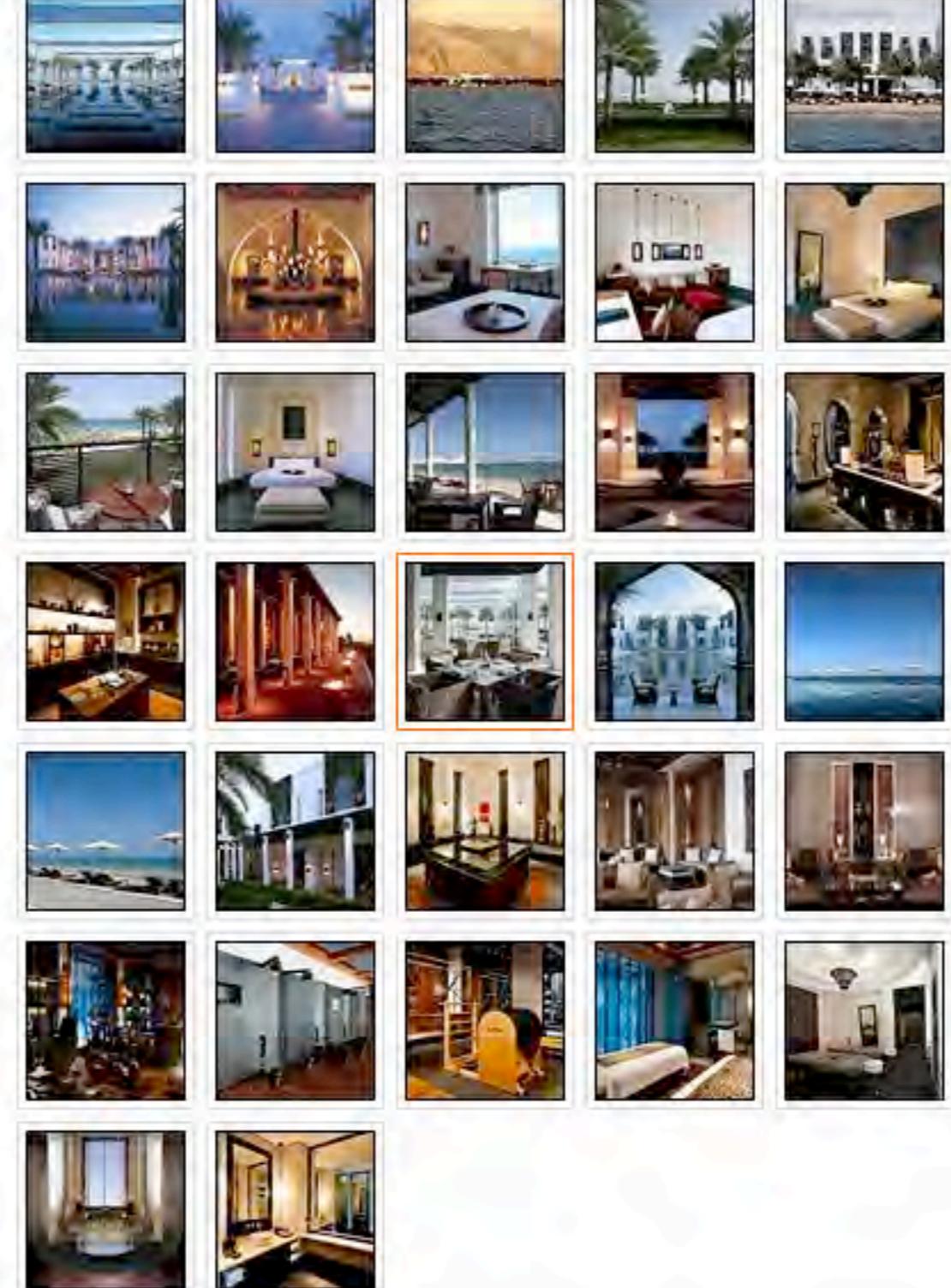
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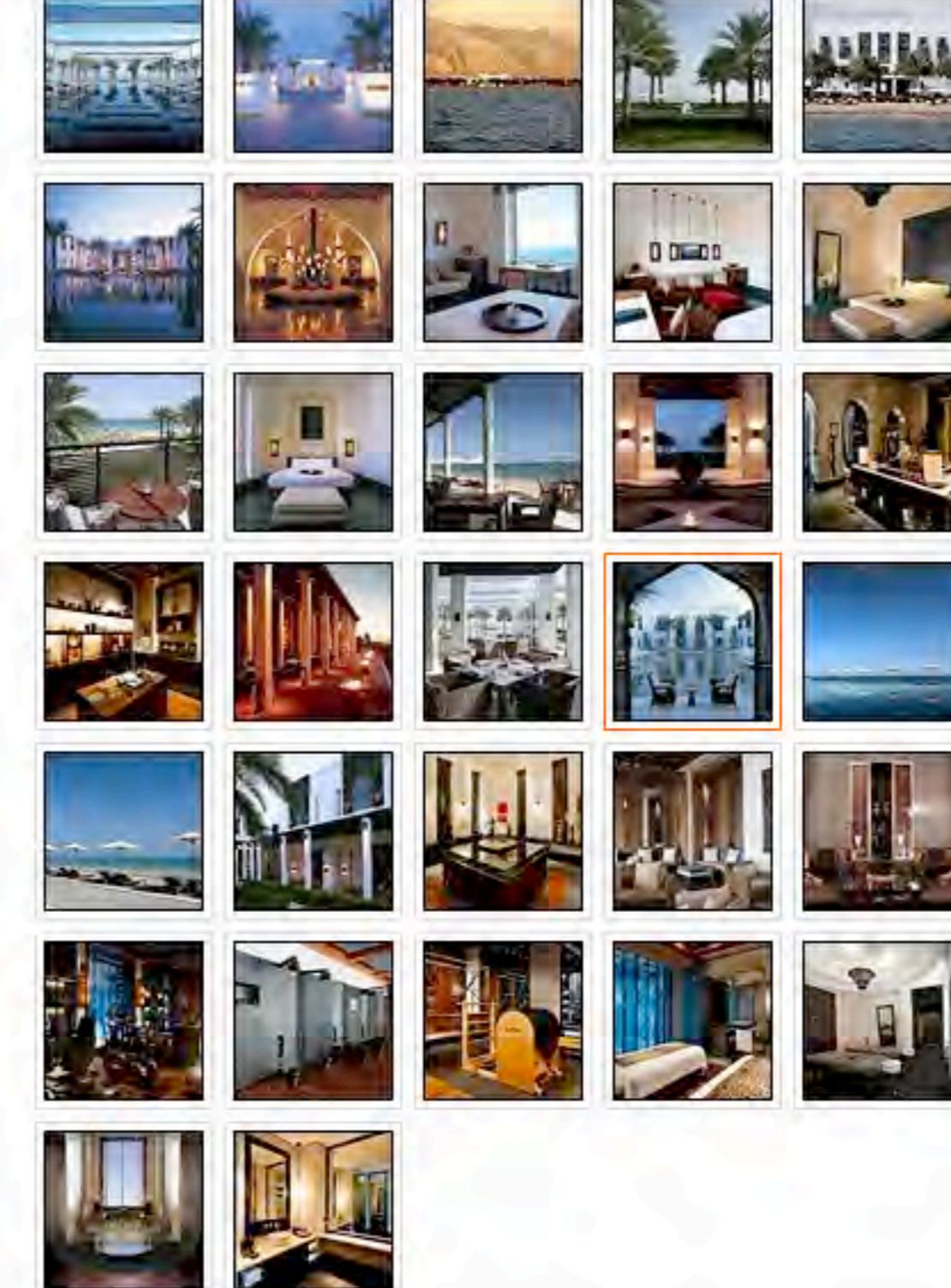
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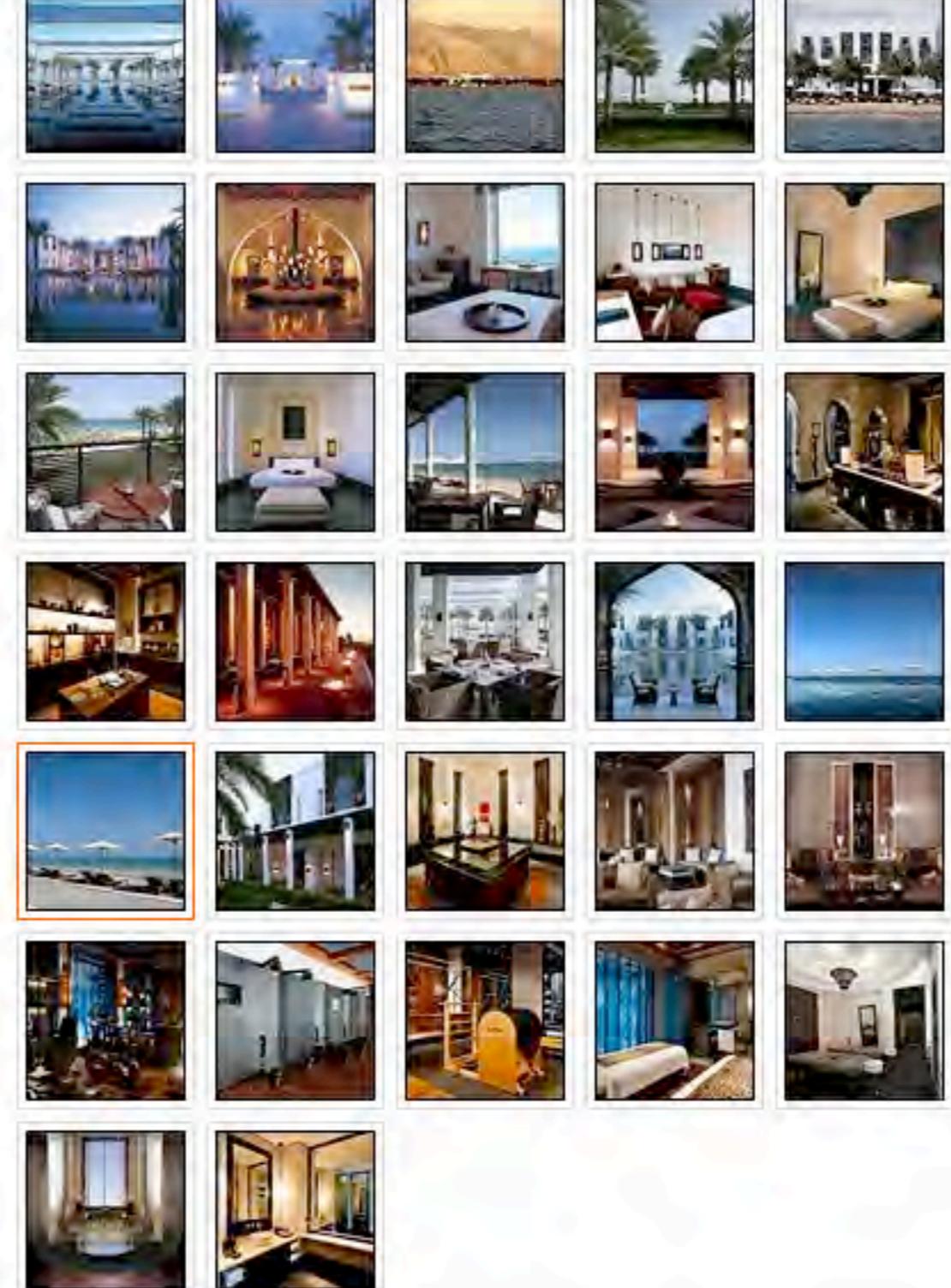
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       605 reviews

North Ghubra 32, Way No. 3215, Muscat, 133, OM

Hotel Information: [US and Canada: 866-797-0578](#) [Europe 00-800-11-20-11-40](#)

\$468

\$397

Avg. Nightly Rate from

Rooms & Rates

[Summary](#) [Photos](#) [Location](#) [Rooms & Rates](#)

Low Price Guarantee [\(Details\)](#)

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Firefox File Edit View History Bookmarks Tools Window Help Related Links Case 7:15-cv-05392-CS Document 1-23 Filed 02/23/15 Page 26 of 40 United Airlines – The Chedi Muscat

United Airlines – The Chedi Mu... +

hotels.continental.com/templates/362349/hotels/211947/photos?lang=en¤cy=USD&filterTriggered=filter-by-hotel-name&secureUrlFromDataBridge=https%3a%2f%2fwww.google.com%2f&filterByHotelName=The%20Chedi%20Muscat

Ex-Google employee says Google+ has ruined the... Kim Kardashian Frenchie Davis Add to Wish List

Web Search #2,442 united.com

Customer Service: Manage Your Booking

From 04/09/2012 To 04/10/2012 Rooms: 1 Guests: 2 Adults Change

Back to Search Results

The Chedi Muscat

★★★★★ 605 reviews

North Ghubra 32, Way No. 3215, Muscat, 133, OM

Hotel Information: US and Canada: 866-797-0578 Europe 00-800-11-20-11-40

\$468
\$397
Avg. Nightly Rate from

Rooms & Rates

Summary Photos Location Rooms & Rates Low Price Guarantee (Details)

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Traveler Photos From tripadvisor

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United Airlines – The Chedi Mu... +

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From 04/09/2012 To 04/10/2012 Rooms: 1 Guests: 2 Adults Change

Back to Search Results

The Chedi Muscat

★★★★★ 605 reviews

North Ghubra 32, Way No. 3215, Muscat, 133, OM

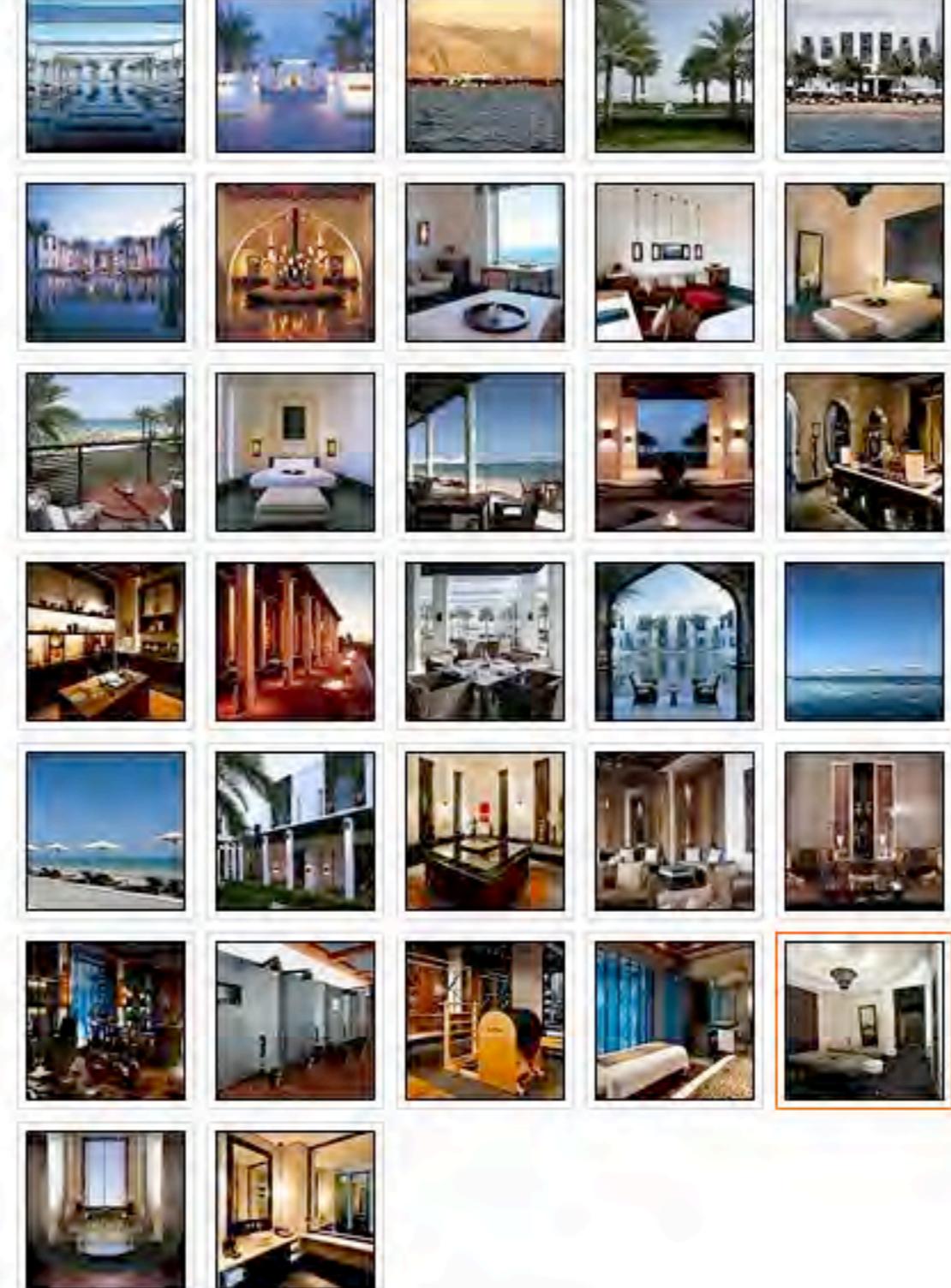
Hotel Information: US and Canada: 866-797-0578 Europe 00-800-11-20-11-40

\$468
\$397 Avg. Nightly Rate from

[Rooms & Rates](#)

Summary Photos Location Rooms & Rates [Low Price Guarantee \(Details\)](#)

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Traveler Photos From  tripadvisor

http://Images.travelnow.com/hotels/1000000/920000/916400/916380/916380_101_b.jpg

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Firefox File Edit View History Bookmarks Tools Window Help Related Links Case 7:15-cv-05392-CS Document 1-23 Filed 02/23/15 Page 28 of 40 United Airlines – The Chedi Muscat

United Airlines – The Chedi Mu... +

hotels.continental.com/templates/362349/hotels/211947/photos?lang=en¤cy=USD&filterTriggered=filter-by-hotel-name&secureUrlFromDataBridge=https%3a%2f%2fwww.google.com%2f&filterByHotelName=The%20Chedi%20Muscat

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US and Canada: 866-797-0578 Europe 00-800-11-20-11-40 Promo Code 362349

Customer Service: Manage Your Booking

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Back to Search Results

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\$468
\$397

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Rooms & Rates

Summary Photos Location Rooms & Rates Low Price Guarantee (Details)

Pause

Traveler Photos From tripadvisor

Feedback

http://images.travelnow.com/hotels/1000000/910000/916400/916380/916180_101_b.jpg

Firefox File Edit View History Bookmarks Tools Window Help Related Links Case 7:15-cv-05392-CS Document 1-23 Filed 02/23/15 Page 29 of 40 United Airlines – The Chedi Muscat – Step 1: Rooms and Guests

United Airlines – The Chedi Mu... travelnow.com https://secure.travelnow.com/templates/362349/hotels/211947/book?lang=en¤cy=USD&filterTriggered=filter-by-hotel-name&secureUrlFrom= Google

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US and Canada: 866-797-0578 Europe 00-800-11-20-11-40 Promo Code 362349

Complete Your Booking Safe Shopping Guaranteed

Step 1 Traveler Information Step 2 Payment

Guest Details

Please provide a name and room preference for the guest responsible for checking into the room(s).

Room: 1: 2 Adults

First Name:

Last Name:

Smoking Preferences: Non-Smoking Smoking

Special Request* (optional):

*Special requests are subject to availability upon check-in and may incur additional charges. Special request cannot be guaranteed.

Contact Details

We require a valid email address to contact you with the details of your booking.

Email Address:

Confirm Email Address:

Needed if there are questions about your reservation.

Phone Number:

United Airlines membership/loyalty

MileagePlus Number:

Details of Stay

The Chedi Muscat

★★★★★ 605 reviews 

North Ghubra 32, Way No. 3215, Muscat, 133, OM

Check-in: Apr 9, 2012 Check-out: Apr 10, 2012

Guests: 2 Adults Rooms: 1

Room type: Chedi Club Suite

All prices are displayed in \$ USD

Price Details:

Room 1: * \$1,220.81
*Excluding tax recovery charges and service fees
tax recovery charges and service fees \$207.54
Total Charges \$1,428.35
**Including tax recovery charges and service fees

Notifications and Fees:

All guests staying in hotel guestrooms must be registered with the hotel.
No pets, including service animals, are allowed at this property.
Some properties have extra fees for amenities or services that may apply even if you do not use them.
Government fees or taxes also may be charged to you when you check in or check out. This property told us they will charge you for the following:
Christmas Eve (24 December) Gala Dinner per adult: OMR 45
Christmas Eve (24 December) Gala Dinner per child: OMR 22.50

[+]



Contact Details

We require a valid email address to contact you with the details of your booking.

Email Address

Confirm Email Address

Needed if there are questions about your reservation.

Phone Number

United Airlines membership/loyalty

MileagePlus Number

Continue »

Price Details:

Room 1: * \$1,220.81

*Excluding tax recovery charges and service fees

tax recovery charges and service fees \$207.54

Total Charges \$1,428.35

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Christmas Eve (24 December) Gala Dinner per adult: OMR 45

Christmas Eve (24 December) Gala Dinner per child: OMR 22.5 (from 2 to 12 years old)

New Year's Eve (31 December) Gala Dinner per adult: OMR 98

New Year's Eve (31 December) Gala Dinner per child: OMR 49 (from 2 to 12 years old)

We have included all charges provided to us by the property. However, charges can vary, for example, based on length of stay or the room you book. Additional fees and deposits may be charged by the property at time of service, check-in, or check-out.

Low Price Guarantee (Details)

Why Book with Us



■ We Never Charge a Change or Cancel Fee (Details)

■ Low Price Guarantee (Details)

■ Secure bookings & protective privacy policy



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United Airlines – The Chedi Mu... +

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Web Search #2,442 March Madness 2012 – NCAA.com Weather Macys Add to Wish List

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US and Canada: 866-797-0578 Europe 00-800-11-20-11-40 Promo Code 362349 Customer Service: Manage Your Booking

From 04/09/2012 To 04/10/2012 Rooms: 1 Guests: 2 Adults Change

Back to Search Results

The Chedi Muscat

★★★★★  605 reviews

North Ghubra 32, Way No. 3215, Muscat, 133, OM

Hotel Information: US and Canada: 866-797-0578 Europe 00-800-11-20-11-40

\$468
\$397
Avg. Nightly Rate from

Rooms & Rates

Summary **Photos** **Location** **Rooms & Rates** **Low Price Guarantee (Details)**



The Chedi Muscat

TripAdvisor Traveler Rating: 
Based on 647 traveler reviews

Most Recent Traveler Reviews:

- Mar 13, 2012: "Just bliss."
- Mar 12, 2012: "Stunning? Yes. Expensive? Yes. Worth it? Yes!"
- Mar 11, 2012: "Wonderful grounds"

Read reviews »

© 2012 TripAdvisor LLC

Description

Location.
The Chedi Muscat is located on the beach in Muscat, close to Sultan Qaboos Sports Complex. Regional points of interest also include Qasr Al Alam Royal Palace.

Hotel Features.
This Muscat hotel has a private beach. Dining options at The Chedi Muscat include a restaurant and a coffee shop/café. A poolside bar and a bar/lounge are open for drinks. Room service is available 24 hours a day. The hotel serves a complimentary buffet breakfast. Recreational amenities include 3 outdoor swimming pools. Also located on site are outdoor tennis courts, a health club, a spa tub, and a fitness facility. There is a full-service health spa on site. This 5-star property offers a meeting/conference room, limo/town car service, and business services. Complimentary wireless and wired high-speed Internet access is available in public areas. For a surcharge, the property offers a roundtrip airport shuttle (available on request). Guest parking is complimentary. Additional property amenities include a library, a concierge desk, and multilingual staff.

Guestrooms.
156 air-conditioned guestrooms at The Chedi Muscat feature minibars and CD players. Balconies offer beach, mountain, or desert views. Beds come with premium bedding. Bathrooms feature handheld showerheads and rainfall showerheads. They also offer bidets, designer toiletries, and bathrobes. Wireless Internet access is complimentary. In addition to desks and complimentary newspapers, guestrooms offer direct-dial phones with voice mail. Televisions have satellite channels and DVD players. Also included are complimentary bottled water and safes. Guests may request in-room massages, irons/ironing boards, and extra towels/bedding. Housekeeping is available daily.

Notifications and Fees:

[+]

Firefox File Edit View History Bookmarks Tools Window Help Related Links Case 7:15-cv-05392-CS Document 1-23 Filed 02/23/15 Page 34 of 40 United Airlines – The Chedi Muscat

United Airlines – The Chedi Mu... +

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Web Search #2,442 March Madness 2012 – NCAA.com weather Macys Add to Wish List

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US and Canada: 866-797-0578 Europe 00-800-11-20-11-40 Promo Code 362349 Customer Service: Manage Your Booking

From 04/09/2012 To 04/10/2012 Rooms: 1 Guests: 2 Adults Change

English USD \$

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★★★★★  605 reviews

North Ghubra 32, Way No. 3215, Muscat, 133, OM

Hotel Information: US and Canada: 866-797-0578 Europe 00-800-11-20-11-40

\$468
\$397
Avg. Nightly Rate from

Rooms & Rates

[Summary](#) [Photos](#) [Location](#) [Rooms & Rates](#) [Low Price Guarantee \(Details\)](#)



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Notifications and Fees:

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Firefox File Edit View History Bookmarks Tools Window Help Related Links Case 7:15-cv-05392-CS Document 1-23 Filed 02/23/15 Page 36 of 40 United Airlines – The Nam Hai

United Airlines – The Nam Hai +

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US and Canada: 866-797-0578 Europe 00-800-11-20-11-40 Promo Code 362349 Customer Service: Manage Your Booking

From 04/09/2012 To 04/10/2012 Rooms: 1 Guests: 2 Adults Change

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The Nam Hai

★★★★★  358 reviews

Hamlet 1, Dlen Ban, VN

Hotel Information: US and Canada: 866-797-0578 Europe 00-800-11-20-11-40

\$800 Avg. Nightly Rate from [Rooms & Rates](#)

[Summary](#) [Photos](#) [Location](#) [Rooms & Rates](#) [Low Price Guarantee \(Details\)](#)

The Nam Hai

TripAdvisor Traveler Rating:

Based on 358 traveler reviews

Most Recent Traveler Reviews:

- Mar 14, 2012: "Perfect!"
- Mar 13, 2012: "Simply the best"
- Mar 12, 2012: "Gorgeous rooms, vast property, delicious food, cool..."

[Read reviews >](#)

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Description

Location.

The Nam Hai is located on the beach in Dlen Ban and local attractions include Cuai Dai Beach, Japanese Bridge, and Marble Mountains.

Hotel Features.

Dining options at The Nam Hai include 3 restaurants. A bar/lounge is open for drinks. Room service is available. The hotel serves Buffet breakfasts (surcharges apply). Recreational amenities include an outdoor pool, an indoor pool, a health club, a sauna, and a steam room. The property's full-service health spa has massage/treatment rooms. This 5-star property offers small meeting rooms and a meeting/conference room. Complimentary wireless Internet access is available in public areas. This Dien Ban property has 807 square feet of event space consisting of conference/meeting rooms. Concierge services, tour/ticket assistance, and tour assistance are available. Guest parking is complimentary. Additional property amenities include a rooftop terrace, a library, and barbecue grills.

Guestrooms.

100 guestrooms at The Nam Hai feature minibars and coffee/tea makers. Wired high-speed and wireless Internet access is complimentary. Guestrooms offer complimentary newspapers and safes. LCD televisions are available in guestrooms. Guests may request in-room massages and hypo-allergenic bedding.

Notifications and Fees:

Under Vietnamese law, a guest who is not a Vietnamese citizen cannot share a room with a Vietnamese citizen without proof of marriage to each other. Otherwise, a second room must be booked.

[+] FEEDBACK

Firefox File Edit View History Bookmarks Tools Window Help Related Links Case 7:15-cv-05392-CS Document 1-23 Filed 02/23/15 Page 37 of 40 United Airlines – The Nam Hai

United Airlines – The Nam Hai +

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From 04/09/2012 To 04/10/2012 Rooms: 1 Guests: 2 Adults Change

Back to Search Results

The Nam Hai **\$800**
Avg. Nightly Rate from

★★★★★  358 reviews
Hamlet 1, Dien Ban, VN
Hotel Information: US and Canada: 866-797-0578 Europe 00-800-11-20-11-40

Rooms & Rates

Summary **Photos** **Location** **Rooms & Rates** **Low Price Guarantee (Details)**



The Nam Hai
TripAdvisor Traveler Rating: 
Based on 358 traveler reviews
Most Recent Traveler Reviews:

- Mar 14, 2012: "Perfect!"
- Mar 13, 2012: "Simply the best"
- Mar 12, 2012: "Gorgeous rooms, vast property, delicious food, cool..."

Read reviews >
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The Nam Hai **\$800** Avg. Nightly Rate from

★★★★★  358 reviews

Hamlet 1, Dlen Ban, VN

Hotel Information: US and Canada: 866-797-0578 Europe 00-800-11-20-11-40

Rooms & Rates

Summary **Photos** **Location** **Rooms & Rates** **Low Price Guarantee (Details)**



The Nam Hai

TripAdvisor Traveler Rating:  Based on 378 traveler reviews

Most Recent Traveler Reviews:

- Mar 14, 2012: "Perfect!"
- Mar 13, 2012: "Simply the best"
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Read reviews >

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United Airlines – The Nam Hai +

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Back to Search Results

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★★★★★  358 reviews

Hamlet 1, Dien Ban, VN

Hotel Information: US and Canada: 866-797-0578 Europe 00-800-11-20-11-40

\$800 Avg. Nightly Rate from [Rooms & Rates](#)

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Based on 358 traveler reviews

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\$800 Avg. Nightly Rate from [Rooms & Rates](#)

[Summary](#) [Photos](#) [Location](#) [Rooms & Rates](#) [Low Price Guarantee \(Details\)](#)



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